



Technical specifications required for the Möbile Suite

1.	Computers	All Tablets must be purchase by the customer and they have not been tested with our applications. The minimum screen resolution supported is: Sales and Delivery Companion 1024 x 768, 480 x 800 for the Inventory Companion.
2.	Windows	Mobile Companion Suite is compatible with all Windows 32 or 64 bit version, fully supported by Microsoft. It is important to note that the «S» versions which only allow the execution of applications from the Microsoft Store are not supported. We recommend using the "Windows Update" utility for all Windows versions in order to download critical updates recommended by Microsoft. The stability of your computer depends on it.
3.	WiFi and Internet	As part of an installation using a shared connection (network and / or Internet), used of a wired router is not required but recommended. Routers and / or wireless access points are accepted if the following conditions are met: they must be connected to a battery backup (UPS), the signal must be high and stable in all places where the Möbile Suite is used. Routers or wireless access point Firmware updates must be up to date. Note: with Inventory Companion and Delivery Companion, the use of a wired connection is mandatory during synchronization.
4.	Network Protocol	TCP / IP network protocol is required for a network installation. The DHCP or fixed IP addresses must be configured using a private network class A, B or C configuration. Les Progiciels Concept inc., for standard purposes, recommends the use of Class C addresses or «192.168.xxx.001» to «192.168.xxx.255». The mandatory Subnet Mask is «255.255.55.0». The network cable required is the 5LS 155MBS or faster. A VPN is mandatory for use in the Cloud Solution.
5.	Anti-Virus	NOD32 Anti-virus software is mandatory. Concept Caméléon's data folders must be excluded from the Anti-virus software verification procedures.
6.	Indexing Option	Microsoft Windows Indexing Option should not be enabled for all folders and subfolders of the Möbile Suite. This also applies to shortcuts and logical letters (eg G: \), even if they are not allowed with Concept Caméléon.
7.	ADS Client/Server	ADS (Advantage Database Server) is mandatory for all Network installations of the Möbile Suite. ADS must be ordered directly from Les Progiciels Concept in order to have the proper configuration for Concept Caméléon and the Möbile Suite. It is recommended to keep the ADS license up to date as it as a direct link with Concept Caméléon. If this is not respected, it will not be possible to install Concept Caméléon's updates. The Client/Server mode is required for all Franchises and Corporate Banners regardless of the number of Workstations. Windows Server 2003, 2008 or 2011 64 bit , Standard Edition is compatible with ADS 9 and greater versions.
8.	Concept Caméléon	Although it is technically possible to use Concept Caméléon on WiFi devices, it is strongly advised to use it on occasion only, unless the device is connected to the wired network. Les Progiciels Concept inc. is not responsible for this type of installation.
9.	Battery	It is important to ensure that the battery charge is sufficient to complete a transaction. When the gauge is in the red, the Möbile Suite should not be used.
10.	Printers	The Möbile Suite is compatible with most Microsoft Windows printers whose drivers are certified (digital signatures) by Microsoft. It is important to always use the latest driver available on the Internet. Never used the printer driver delivered on the CD-ROM. This also applies to coupons and Barcode printers. Direct printing on LPT and COM ports is not supported.
11.	Barcode Reader	The Möbile Suite supports keyboard Wedge Barcode readers (Serial or USB). It is important to read the technical specifications of the Barcode Readers before purchase.
12.	Internet	An Internet connection is mandatory . Internet will be used to register your software, activate your options, download Concept Caméléon's revisions and upgrades and to ESPECIALLY update your Windows version. The revisions and upgrades are included if the company adheres to a combined support.

